

Complaints Handling Policy Summary

Each of Kohlberg Kravis Roberts & Co. Partners LLP, KKR Capital Markets Limited, KKR Credit Advisors (EMEA) LLP, KKR Credit Advisors (Ireland) Unlimited Company and KKR Alternative Investment Management Unlimited Company (together, “KKR EMEA”) in their capacity as regulated entities have adopted a Client Complaints Policy, as well as internal Complaints Procedures.

This policy applies to complaints arising from investment business services and activities that KKR EMEA provides to their respective regulatory clients (including both professional clients, and eligible counterparties where eligible counterparty business is being carried out).

As part of the Client Complaints Policy, KKR EMEA has appointed the KKR EMEA Chief Compliance Officer as the person responsible for managing the Complaints Function.

Any regulatory client or potential regulatory client of KKR EMEA who has a query concerning, or is dissatisfied with, a service provided by KKR EMEA should contact the KKR EMEA Chief Compliance Officer at:

Kohlberg Kravis Roberts & Co. Partners LLP
Stirling Square
7 Carlton Gardens
London
SW1Y 5AD

Tel: 020 7839 9800

Email: emeacomplaints@kk.com

KKR EMEA will independently and impartially assess any and all complaints that are received without undue delay, and will provide a response no later than eight (8) weeks after receipt.