In terms of the RBI Ombudsman Scheme 2018, following are the details of Ombudsman (RBI Official):

SN	Office	Address of the Office of NBFC Ombudsman
1.	Chennai	C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No. 25395964 Fax No. 25395488
2.	Mumbai	C/o Reserve Bank of India, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008